Assembly & Installation Instructions

Professional Garden Hose Reels

Parallel Wall Reel
Model GH164-PL

Assembly & Installation Instructions
Reel Specifications
5/8" Capacity ..........150 feet
3/4" Capacity ..........100 feet
Max. Temperature ....140° F
Max. Pressure ..........100 PSI

Reel capacities may vary depending on hose brand and style.

Questions? Problems? Missing Parts?
DO NOT contact or return this item to the retailer.
Seek factory assistance using the information below.

1-866-523-2363
(toll free) MON- FRI, 8AM to 5PM (CST)

E-MAIL:
customerservice@rapidreel.com
MON- FRI, 8AM to 5PM (CST)

ONLINE:
www.rapidreel.com
24/7/365

Contents
Version 0207

<table>
<thead>
<tr>
<th>Ref.</th>
<th>Part #</th>
<th>Qty.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>0.4501.026</td>
<td>1</td>
<td>Back Flange</td>
</tr>
<tr>
<td>B</td>
<td>0.4501.025</td>
<td>1</td>
<td>Front Flange</td>
</tr>
<tr>
<td>C</td>
<td>0.4301.130</td>
<td>1</td>
<td>Inlet Hose</td>
</tr>
<tr>
<td>D</td>
<td>0.2005.018</td>
<td>1</td>
<td>Swivel</td>
</tr>
<tr>
<td>E</td>
<td>0.4202.037</td>
<td>1</td>
<td>Back Bushing</td>
</tr>
<tr>
<td>F</td>
<td>0.4202.036</td>
<td>1</td>
<td>Front Bushing</td>
</tr>
<tr>
<td>G</td>
<td>0.5001.166</td>
<td>1</td>
<td>Adjustable Brake</td>
</tr>
<tr>
<td>H</td>
<td>0.5001.165</td>
<td>1</td>
<td>Crank Handle</td>
</tr>
<tr>
<td>I</td>
<td>0.4102.014</td>
<td>3</td>
<td>Nylon Insert Nut</td>
</tr>
<tr>
<td>J</td>
<td>0.4209.019</td>
<td>1</td>
<td>Kink-Free Spring</td>
</tr>
<tr>
<td>K</td>
<td>0.4101.056</td>
<td>6</td>
<td>5/8&quot; Phillips Screw</td>
</tr>
<tr>
<td>L</td>
<td>0.4102.017</td>
<td>3</td>
<td>1/4&quot; Serrated Nut</td>
</tr>
<tr>
<td>M</td>
<td>0.4209.018</td>
<td>1</td>
<td>Hex Key</td>
</tr>
<tr>
<td>N</td>
<td>0.4202.032</td>
<td>1</td>
<td>Hose Serrated</td>
</tr>
<tr>
<td>O</td>
<td>0.4101.054</td>
<td>4</td>
<td>Wood Screw</td>
</tr>
<tr>
<td>P</td>
<td>0.4106.003</td>
<td>4</td>
<td>Anchor Bolt</td>
</tr>
<tr>
<td>Q</td>
<td>0.4103.014</td>
<td>4</td>
<td>Wood Screw Washer</td>
</tr>
<tr>
<td>R</td>
<td>0.4501.028</td>
<td>1</td>
<td>PL Wall Plate</td>
</tr>
<tr>
<td>S</td>
<td>0.4501.027</td>
<td>1</td>
<td>PL / CT Axle</td>
</tr>
<tr>
<td>T</td>
<td>0.4202.040</td>
<td>1</td>
<td>Axle Lock Nut</td>
</tr>
</tbody>
</table>
1. Press back bushing (E) into back flange (A). Press firmly until all tabs “click” into place.

2. Press front bushing (F) into front flange (B). Press firmly until all tabs “click” into place.

3. Using a #3 Phillips screwdriver, connect the two flanges together using three serrated nuts (L) and three 5/8” screws (K).

4. Using a #3 Phillips screwdriver, attach the handle (H) using three nylon insert nuts (I) and three 5/8” screws (K).

Tighten firmly as the nylon insert nuts will require extra force.

Actual size of #3 screwdriver.
5 Attach the axle (S) to the wall plate (R) using the axle lock nut (T). Hand tighten **FIRMLY**.

6 Slide flange assembly onto the axle.

7 Firmly push the adjustable brake (G) onto the axle. Make sure it is fully seated into the front bushing. **DO NOT** tighten the brake at this time!

8 Feed the male end of the inlet hose (C), through the axle.
Lock the swivel onto the reel by aligning its two tabs with the slots in the axle, and then firmly press the tabs into the slots.

**Swivel Removal Procedure**

*NOT the next step. For reference purposes only.*

If you need to remove the swivel once the tabs are engaged, you will need to use a standard screwdriver.

Simply place the screwdriver into the opening next to the tab and rotate 90° either direction.
**Option A**
16” Frame Walls
*(See page 8)*

**Option B**
Masonry Walls

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**B1**
Masonry Wall Installation

Attach the inlet hose to the faucet.
Using a 5/16" masonry bit, drill 1-3/4" deep holes into the wall.

Mark the four wall plate holes with pencil or marker.

Press or lightly pound an anchor bolt (P) into each of the four holes.

Expand the anchor bolts inside the holes by tightening the nuts with a 7/16" wrench or socket.

Remove the nut and washer from the four anchor bolts.

Using a 7/16" wrench, mount the reel to the anchor bolts.
Attach the inlet hose to the faucet.

Locate wall studs and mark the four wall plate holes with pencil or marker.

Using an 1/8" bit, drill 1-3/4" deep pilot holes into the wall.

Using a 7/16" wrench or socket, attach the reel to the wall using the four wood screws (O) and flat washers (Q).
Measure 32 inches from the female end of your garden hose. Then lay the hose across the top of the reel to the right, not the left.

Align the 32” mark with square hole in flange.

Feed hose strap (N), with smooth side up, through square hole in flange.

Tighten hose strap firmly.
NOTE:
The Kink-Free Spring (J) is designed to prevent a hose kink during STEP 5. Rapid Reel currently supplies this one spring size which will fit into most 5/8” garden hoses. However, it may not fit into certain brands, such as Craftsman® hoses. Use of the spring is not required and TRITON reels are designed to operate properly without it. If the spring does not fit into your garden hose, simply use care during STEP 5 to avoid a hose kink. If you are going to purchase a new garden hose for the reel, we recommend that you take the spring with you while shopping to ensure it will slide into the hose.

3. Insert kink-free spring (J) into garden hose.

4. Feed female end of garden hose through flange opening.

5. Attach garden hose to brass swivel. Hand tighten.

6. Reel in hose. Clicking sound during rewind is normal.

7. Attach inlet hose to water faucet.
Congratulations! Assembly and installation are complete. Enjoy your hose reel.

Test brake tension, (or drag), by pulling out a few feet of hose.

If the brake effectively slows the reel, and prevents self-unwinding, then no further adjustment is needed.

If the brake does not slow the reel, and self-unwinding occurs, then some brake adjustment is needed.

Tighten the brake 1/4 turn using hex key (M). DO NOT OVER-TIGHTEN!
THANK YOU for your purchase.

WARRANTY REGISTRATION
Please take a few moments to secure your 10 year warranty by registering online.

www.rapidreel.com/pr.aspx

10 Year Warranty

Coverage
Rapid-Reel® and Reel Quick, Inc. (collectively here after referred to as the “warrantor”), guarantees this hose reel, components and parts, unless otherwise specified, to be free from defect, malfunction or failure in material, or workmanship, under normal use and service, for a period of 10 years (240 months). Warranty period starts from original invoice date.

Hose
Hose supplied by warrantor carries a warranty of sixty (60) days from original invoice date of purchase. Hose is selected from reliable commercial sources and is recommended for application on the basis of data supplied by the manufacturer.

Exemptions
Warranty does not cover leaking due to damage caused by the use of acid, harsh chemicals or mineral deposits. Warranty does not apply when products are used in excess of their rated capacities and design functions or under abnormal conditions. The effects of corrosion, and normal wear and tear are specifically excluded from this warranty. This warranty does not cover damage which occurs in shipment or failures which are caused by products not supplied by the warrantor or failures which result from accidents, mishandling, faulty installation, freezing, misuse or misapplication, abuse or neglect. Warranty is void if the product or any part thereof has been tampered with, altered or repaired by anyone other than warrantor or damage that is attributable to acts of God. The warrantor covers the replacement or credit of defective parts only and does not allow for field labor charges for removal, installation, analysis or travel expenses. In no event shall the warrantor or its suppliers be liable for any damages, whatsoever, arising out of the use of or inability to use this product. (Some states do not allow the exclusion of limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you). The warrantor and its suppliers disclaim all other expressed or implied warranties. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.